**Operation House Call**

*Families teaching health professionals*

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**Yale School of Nursing Operation House Call**

**Parent feedback/evaluation**

Name of the Student: Date:

Key 4= Excellent 3=very good 2=Average 1=Concern/Worry NA= Not Applicable

# Communication skills

1. Listens well 4 3 2 1 NA
2. Uses open ended questions asked sensitively 4 3 2 1 NA

1. Pays attention to my issues (has good eye contact) 4 3 2 1 NA
2. Encourages me (parent) to discuss my issues 4 3 2 1 NA
3. Tries to connects with the child 4 3 2 1 NA
4. If communication with a child challenging, asks

parent(s) for suggestions 4 3 2 1 NA

1. Communicates and interacts with sibs 4 3 2 1 NA
2. Able to respond to emotions with empathy 4 3 2 1 NA
3. Uses **people first \*\*\*** language 4 3 2 1 NA
4. Does not use medical jargon 4 3 2 1 NA

# Attitude

1. Respectful of parental knowledge and judgment 4 3 2 1 NA
2. Respectful of the culture and values of the family 4 3 2 1 NA
3. Expresses optimism and displays a positive attitude 4 3 2 1 NA

 toward the child’s life

1. Responds appropriately to the siblings 4 3 2 1 NA
2. Sensitive to and addresses parents and child(ren)

in the context of the family 4 3 2 1 NA

1. Curious about and wishes to listen to and understand

the family experience 4 3 2 1 NA

 Other comments:

**Strengths**:

**Areas needing improvement**:

\*\*\* People first = A “**child with** autism” rather than an *autistic child.* Or a child with Down syndrome etc.